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Mountain Mudd Espresso to open two new locations

By [Eric Schwartzberg](#), Staff Writer

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FAIRFIELD — A new business aims to perk up customers' day with coffee, convenience and customer service.

Scheduled to open June 11 at 7265 Dixie Highway in front of the Ohio Valley Antique Mall, Mountain Mudd Espresso will offer premium hand-made coffee, espresso, café latte, mocha, cappuccino and other beverages, including frozen drinks.

"It's meant to appeal to everybody, whether it's cold or hot," said owner Sue McMillan. "We even have hot chocolate and Italian cream sodas for children."

The 8-by-8 kiosk will feature two drive-up windows to provide quick and efficient service.

"People on their way to work in the morning don't want to take too much time, but they do want a good cup of coffee," she said.

Opening the business appealed to McMillan because she likes "smaller, more family-oriented companies" with a limited number of employees who get to know their clientele.

"Obviously, everybody's going to want their coffee with accuracy and speed ... but I think the customer service is the most important aspect of it," she said. "That's what I'm looking for, (for the baristas) to have that connection with their regular customers."

Founded in Billings, Mont., in 1994, Mountain Mudd Espresso has grown to an international franchise, one that shuns automated equipment, McMillan said.

"Everything is hand done, per the customer's order, from having the shots drawn for the espresso to steaming the milk, to stirring in the flavors," she said. "There's no button pushing. It's all custom done for customer satisfaction."

The store is hiring six people for the new location.

Another six people will be needed for a second location scheduled to open in August in front of Fairfield Lanes, 5181 Dixie Highway.

McMillan said she and her husband, Mike, moved back after 20 years out of state to invest in the county's employment and economic growth because of their love for the region.

"It's such a friendly, family-type community," she said.

Hours will be 6 a.m. to 8 p.m. Monday to Friday and 7 a.m. to 5 p.m. on Saturday and Sunday. For a menu, visit www.tinyurl.com/mountainmudd.

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